

# A Quick Guide on how to Access the Newhall Surgery Appointment Booking System RAPID HEALTH

Visit the Newhall Surgery website at - <https://newhallsurgery.com/>

## New Online Booking System

We are excited to announce that Newhall Surgery has now launched a new online booking system named Rapid Health. Rapid Health is an appointment booking and triage tool approved by the NHS.

### Rapid Health

Our new online booking system

### Appointments

Find out how to make, change or cancel an appointment

### Prescriptions

Get a repeat prescription, find a pharmacy or ask a prescription question

On the Newhall Surgery website home screen click on **RAPID HEALTH**

This will take you to the next screen

## Rapid Health – our new online booking system

Rapid Health – please use the link below to access:

[www.newhall-consult.uk.rapidhealth.co.uk](http://www.newhall-consult.uk.rapidhealth.co.uk)

On that screen click on the link, this will take you to the screen where you need to Select Adult Medical Request (16+).

 Adult medical request (16+)

HIDE

Get help for one medical need at a time. At the end you will be able to book an appointment or be told what happens next.

**SELECT**

Click on **SELECT**

The screen below will appear,

## Call 999 for help if you have any of these

### Signs of a heart attack

chest pain, pressure, heaviness, tightness or squeezing across the chest

### Signs of a stroke

face dropping on one side, cannot hold both arms up, difficulty speaking

### Severe difficulty breathing

not being able to get words out, choking or gasping

### Seizure (fit)

shaking or jerking because of a fit, or unconscious (cannot be woken up)

### Severe injuries

after a serious accident or assault

### Choking

on liquids or solids right now

### Sudden, rapid swelling

of the eyes, lips, mouth, throat or tongue

### Sudden confusion (delirium)

cannot be sure of your name or age

### Heavy bleeding

spraying, pouring or enough blood to make a puddle

### Your life is in danger (suicide attempt)

you have taken something or self-harmed, or may be about to do this

See [NHS advice on when to call 999](#) if you are unsure.

Cancel

I have none of these

If you do not need to call 999 click on **I have none of these** and the screen below will appear.

## I need medical advice

Enter your main symptom, or your complaint if you are sure of it, and Search. Read the results carefully to choose the best option for your need.



Search

Results

Any relevant results will appear here.

Follow the instructions on that screen and continue to complete the questions asked on the screens which follow. The questions will be the same as the receptionist would ask if you visit or on Call the Surgery.