

D&D ICB Practices involvement in the General Practice Improvement Programme (GPIP) as part of the Primary Care Access Improvement Plan

For the consideration and comment of any interested D&D PPG Network members

I have an interest in a [November ICB Board agenda item 094](#) (for them to note only). The specific part that I think may be of interest to other PPG's relates to the update's recording that '83 practices have taken part/taking part in the [National General Practice Improvement Programme](#).'

My own Practice is currently taking part and they have made some very positive and generally well received changes (albeit they haven't directly involved the PPG/patients quite as much as perhaps I would have liked 😊). The profile of this programme with patients is mostly seen as low if not non-existent and yet most all change in GP Practices impact on its customers. In NW London as part of their 'Primary Care Access Improvement Plan' under which the NGPIP sits, failure to involve patients in changes to PCN wide urgent appointments led to near riots in the street and an embarrassing u-turn by the ICB! Needless to say patient engagement *is now* a part of the change process. ***If via this PPG Network its profile could be raised, I think patients are more likely to be able to influence Practice and or PCN based decisions, unless they already are?***

I asked the ICB, via Hannah, for an update on the NGPIP in D&D ICB be given to the PPG Network, ideally in December. Specifically, I thought the PPGs would find it useful to know and asked the following:

Which D&D Practices:

1. are **currently involved**;
2. have **completed their involvement** and how many **made any resulting changes**; (I am aware it is resource heavy and some were unable to complete as a result)
3. have actively **sought patient influence** over any decisions and **how these voices were heard** e.g. surveys, PPGs

I very quickly got the below full and much appreciated *response*:

1. Which D&D Practices are currently involved:

60 practices are currently involved or have completed but not yet arranged their GPIP review:

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| 1. Brooklyn Medical Practice | 24. Baslow Health Centre |
| 2. Kelvingrove Medical Centre | 25. Eyam Surgery |
| 3. Arthur Medical Centre | 26. Peak & Dales Medical Partnership |
| 4. Wilson Street Surgery | 27. The Aitune Medical Practice |
| 5. Gladstone House Surgery | 28. Cottage Lane Surgery |
| 6. Littlewick Medical Centre | 29. Howard Street Medical Practice (Since Merged with Manor House) |
| 7. West Park Surgery | 30. Lambgates Health Centre |
| 8. Peartree Medical Centre | 31. Manor House Surgery |
| 9. Elmwood Medical Centre | 32. Simmondley Medical Practice |
| 10. Chesterfield Medical Partnership | 33. Brook Medical Centre |
| 11. Royal Primary Care | 34. Chapel Street Medical Centre |
| 12. Overdale Medical Practice | 35. Derwent Valley Medical Practice |
| 13. The Park Medical Practice | 36. Mickleover Medical Centre |
| 14. Royal Primary Care-Clay Cross | 37. Mickleover Surgery |
| 15. Swadlincote Surgery | 38. Park Farm Medical Centre |
| 16. Barlborough Medical Practice | 39. Park Lane Surgery |
| 17. Killamarsh Medical Practice | 40. Derby Family Medical Centre |
| 18. Springs Health Centre | 41. Vernon Street Medical Ctr |
| 19. The Valleys Medical Partnership | 42. Jessop Medical Practice |
| 20. Ripley Medical Centre | 43. Dronfield Medical Practice |
| 21. Osmaston Surgery | 44. Whittington Moor Surgery |
| 22. Lister House Chellaston | 45. Village Surgery |
| 23. Lister House Surgery | |

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| 46. Willington Surgery | 54. Hannage Brook |
| 47. Darley Dale Medical Centre | 55. The Surgery Clifton Road |
| 48. The Moir Medical Centre | 56. Staffa Health |
| 49. Goyt Valley Medical Practice | 57. Limes Medical Centre |
| 50. Hartington Surgery | 58. College Street Medical Practice |
| 51. Thornbrook Surgery | 59. Arden House |
| 52. Shires Healthcare | 60. Evelyn |
| 53. Brailsford & Hlland Medical Practice | |

2. Which D&D Practices have completed their involvement and how many made any resulting changes; (I am aware it is resource heavy and some were unable to complete as a result)

25 practices have completed and had a GPIP review with the ICB, all have resulted in making changes to move to the Modern General Practice Access Model. (Only 1 practice did not finish, however they completed the majority of the programme and demonstrated that they have made required changes).

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| 1. Crich Medical Practice | 13. Heartwood Medical Practice |
| 2. Parkside Surgery | 14. Newhall Surgery |
| 3. Appletree Medical Practice | 15. Woodville Surgery |
| 4. Riversdale Surgery | 16. Friar Gate Surgery |
| 5. Whitemoor Medical Centre | 17. Sett Valley Medical Centre |
| 6. The Brimington Surgery | 18. Inspire Health |
| 7. Horizon Healthcare | 19. West Hallam Medical Ctr |
| 8. Wellbrook Medical Centre | 20. Stubley Medical Centre |
| 9. Old Station Surgery | 21. Park Surgery |
| 10. St Thomas Road Surgery (Since Merged with Wilson Street) | 22. Craggs Health Care |
| 11. Clay Cross Medical Centre | 23. Imperial Road Surgery |
| 12. Gresleydale Healthcare Centre | 24. Ashover Medical Centre |
| | 25. Welbeck Road Surgery |

3) Which D&D Practices have actively sought patient influence over any decisions and how these voices were heard e.g. surveys, PPGs.

All practices the ICB have completed a GPIP review meeting with have sought patient influence through a range of methods including surveys and PPGs. They have also shared information about the changes through social media, their websites and notice boards.

All sounds like perfect patient engagement doesn't it?! I can think of several follow up questions and draw my own conclusions regarding the replies but would welcome the views of others to help with if and how I may use this.

I am a lay representative on the D&D ICB's Public Partnership Committee (PPC) that's key role is to provide assurance (or otherwise) to the ICB that the patient voice is sought, listened too and where appropriate influencing ICB decisions (this includes their service providers). The ICB has a key responsibility to see this is the case with regard to GP contracts. In my lay capacity, I would really like to know what the PPG Network members views are regarding my questions and the provided answering update. I'd be particularly interested to know:

- levels of PPG awareness in this Practice improvement activity inc resulting decisions;
- levels of PPG involvement in this Practice improvement activity;
- whether in your view (b) matters or not! (I'll generally take a nil response as it not mattering)

and any other comments you may have.

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